Program A: Administration

Program Authorization: La. Constitution, Article X, Sections 16-20; Louisiana Revised Statutes 33:2471 et seq. and 33:2531 et seq. Funding for the Office of State Examiner is provided through R.S. 22:1419(A) relative to the creation of the Municipal Fire and Police Civil Service Operating Fund.

Program Description

The mission of the Administration Program (organizationally expressed as the Office of State Examiner, Municipal Fire and Police Civil Service) is to administer an effective, cost-efficient civil service system based on merit, efficiency, fitness, and length of service, consistent with the law and professional standards, for firefighters and police officers in all municipalities in the state having populations of not less than 7,000 nor more than 400,000 inhabitants, and in all parish fire departments and fire protection districts regardless of population, in order to provide a continuity in quality in law enforcement and fire protection for citizens of the state in both rural and urban areas.

The goals of the Administration Program are as follows:

- 1. To develop and maintain validated classification plans in cooperation with the Municipal Fire and Police Service Board in each jurisdiction which describe the grouping of like positions within the respective fire and police departments into classes which may be treated the same for all personnel purposes, the arrangement of which is designed to show the principal and natural lines of promotion and demotion, and which provide qualification requirements necessary for eligibility for admission to the respective examinations.
- 2. To prepare and administer valid tests of fitness, developed according to professionally acceptable standards, for determining eligibility for initial appointment or promotion to classified positions in the respective fire and/or police departments of the municipalities and fire protection districts, score the tests and furnish the results to the local civil service boards for which the tests are given.
- 3. To provide operational guidance in the legal requirements of the Municipal Fire and Police Civil Service System to the local civil service boards, governing and appointing authorities, department chiefs, employees of the classified fire and police services, and other local officers regarding the duties and obligations imposed upon them by civil service law and relevant State and Federal laws pertaining to the administration and management of personnel within the classified service. The Administration Program includes three major activities: Testing, Personnel Management, and Administrative Support.
- 1. Testing: The Office of State Examiner provides testing in the local jurisdictions for both competitive and promotional appointments. Legal requirements and professionally acceptable standards require that such tests be validated and supported by adequate documentation. There are several types of validation strategies, but the underlying principle of validation is that the knowledge, skills, and abilities measured by employment selection tests should be substantially related to those skills necessary in order to perform on the job for which the evaluation is being conducted. This poses a unique problem for the Office of the State Examiner in that Municipal Fire and Police Civil Service contains a wide range of department sizes based upon the needs of the respective jurisdictions. While the rank structure in both fire and police departments may appear to be fairly standard with common class titles in the respective services in most jurisdictions, there is actually a wide variation in the assignment of duties and responsibilities. The job of Police Lieutenant in Abbeville or Minden, for example, may be vastly different from the job of Police Lieutenant in Shreveport or Baton Rouge.

There are two types of examinations prepared by the Office of State Examiner (OSE): those developed for use across multiple jurisdictions and those

custom-designed for a specific use in a single jurisdiction. The foundation of the exam development process for both types of examinations is a comprehensive job analysis that identifies the distinguishing responsibilities assigned by the appointing authority to the respective classes under his or her control. Regardless of

whether the number of positions being analyzed is large or small, standard job analysis techniques require the job to be broken down into individual elements called "tasks," which, when combined, form a complete picture of all the duties that might be assigned to a specific class of positions. The tasks are generally presented in

questionnaire format to experienced incumbents in the class being evaluated. The questionnaire respondents are asked to evaluate each task by means of scales for importance, frequency of performance, consequence of error for failing to perform the task correctly, and whether or not the incumbent needed to have the

Program A: Administration

knowledge or ability to perform the task from the first day on the job. Whenever the job analysis surveys a sample of the population from a large class, every attempt is made to representatively sample all relevant race/sex subgroups and applicable working units. The aggregate of responses for all questionnaire

respondents in the jurisdiction provides a clear picture of the job as it is performed in that department and what knowledge, skills, and abilities are needed in order to begin a working test period in the class.

- 2. Personnel Management: The OSE assists civil service boards in reviewing appointments and personnel movements for compliance with civil service law. Records are maintained on all personnel actions reported for each employee within the system. A fundamental function of the personnel management activity is assisting the respective local civil service boards in developing and maintaining a uniform and comprehensive classification plan within each department. As is the case with the testing function, the foundation of the classification activity is the job analysis. Standard job analysis techniques are employed by the Office of State Examiner to evaluate the duties assigned to the various positions by the appointing authority, and homogenous positions are grouped together as a class of positions.
- A class description for each class of positions is developed by this office and includes a general description of the distinguishing features of the class, examples of the major duties, and qualification requirements. The Office of State Examiner initiates classification plan changes or development when indicated necessary by recent job analysis evaluations, to reflect changes in departmental structure initiated by the appointing authority, or when necessitated by changes in federal or state law.
- 3. Administrative Support: The Office of State Examiner (OSE) provides administrative support to local civil service board members, appointing authorities, departmental chiefs, governing bodies, and employees in the system in making the system operational at the local level. The Office of State Examiner provides administrative support and advice to those at the local level in setting up new jurisdictions, conducting meetings and hearings, adopting rules, and following civil service law as it applies to promotions, appointments, disciplinary actions, appeals, and political activity. OSE personnel are readily available by telephone, through correspondence, or at meetings to respond to the many questions posed to the office. The OSE also provides original orientation and guidance to governing authorities that are required by law to establish systems and provides orientation and assistance to newly sworn boards in making the system operational at the local level. Training is provided to local boards, chiefs, secretaries, and other interested individuals through regional seminars conducted by agency personnel.

Operation of a Civil Service System, a comprehensive operational manual published by the OSE, is distributed at the seminars and made available upon request to those at the local level. Other information is conveyed to local jurisdictions through mass mailings or *The Examiner*, the OSE newsletter. Finally, the OSE provides 24-hour access to information through both a voice mail system and the agency Internet website (http://www.ose.state.la.us).

RESOURCE ALLOCATION FOR THE PROGRAM

	ACTUAL 2000-2001	ACT 12 2001-2002	EXISTING 2001-2002	CONTINUATION 2002-2003	RECOMMENDED 2002-2003	RECOMMENDED OVER/(UNDER) EXISTING
MEANS OF FINANCING:						
STATE GENERAL FUND (Direct)	\$0	\$0	\$0	\$0	\$0	\$0
STATE GENERAL FUND BY:						
Interagency Transfers	0	0	0	0	0	0
Fees & Self-gen. Revenues	0	0	0	0	0	0
Statutory Dedications	915,425	974,426	984,522	992,705	992,161	7,639
Interim Emergency Board	0	0	0	0	0	0
FEDERAL FUNDS	0	0	0	0	0	0
TOTAL MEANS OF FINANCING	\$915,425	\$974,426	\$984,522	\$992,705	\$992,161	\$7,639
EXPENDITURES & REQUEST: Salaries	\$591,123	\$655,260	\$655,260	\$644,542	\$645,732	(\$9,528)
Other Compensation	0	0	0	0	0	0
Related Benefits	134,068	152,500	152,500	179,356	160,444	7,944
Total Operating Expenses	140,242	136,383	136,383	128,232	135,131	(1,252)
Professional Services	4,110	10,000	20,096	0	10,000	(10,096)
Total Other Charges	5,788	5,595	5,595	26,035	38,366	32,771
Total Acq. & Major Repairs	40,094	14,688	14,688	14,540	2,488	(12,200)
TOTAL EXPENDITURES AND REQUEST	\$915,425	\$974,426	\$984,522	\$992,705	\$992,161	\$7,639
AUTHORIZED FULL-TIME						
EQUIVALENTS: Classified	17	17	17	17	17	0
Unclassified	0	0	0	0	0	0
TOTAL	17	17	17	17	17	0

SOURCE OF FUNDING

This program is funded with Statutory Dedications derived from "two hundredths of one percent of the gross direct insurance premiums received in the state, in the preceding year, by insurers doing business in the state." (Per R.S. 39:36B.(8), see table below for a listing of expenditures out of each Statutory Dedicated fund.)

						RECOMMENDED	
	ACTUAL	ACT 12	EXISTING	CONTINUATION	RECOMMENDED	OVER/(UNDER)	
	2000-2001	2001-2002	2001-2002	2002-2003	2002-2003	EXISTING	
Municipal Fire & Police Civil Service Operating Fund	\$915,425	\$974,426	\$984,522	\$992,705	\$992,161	\$7,639	

MAJOR FINANCIAL CHANGES

GENERAL FUND	TOTAL	T.O.	DESCRIPTION		
\$0	\$974,426	17	ACT 12 FISCAL YEAR 2001-2002		
			BA-7 TRANSACTIONS:		
\$0	\$10,096	0	This BA-7 allowed Municipal Fire and Police to carry forward \$10,096 from the Statutory Dedication, Municipal Fire and Police Civil Service Operating Fund into Fiscal Year '02 for Legal services.		
\$0	\$984,522	17	EXISTING OPERATING BUDGET - December 20, 2001		
\$0	\$8,570	0	Annualization of FY 2001-2002Classified State Employees Merit Increase		
\$0	\$17,509	0	Classified State Employees Merit Increases for FY 2002-2003		
\$0	\$9,072	0	Risk Management Adjustment		
\$0	\$2,488	0	Acquisitions & Major Repairs		
\$0	(\$14,688)	0	Non-Recurring Acquisitions & Major Repairs		
\$0	(\$10,096)	0	Non-Recurring Carry Forwards		
\$0	(\$56)	0	Legislative Auditor Fees		
\$0	(\$38,345)	0	Salary Base Adjustment		
\$0	\$13,750	0	Group Insurance Adjustment		
\$0	\$22,503	0	Workload Adjustment - Rent expenses that are necessary for Municipal Fire and Police (Civil Service) to be able to stay in current location.		
\$0	\$10,000	0	Workload Adjustment - Legal fees		
\$0	(\$10,000)	0	Other Non-Recurring Adjustments - One-time professional services contract and legal fees		
\$0	\$1,362	0	Other Adjustments - Civil Service Training Series Adjustment		
\$0	(\$4,430)	0	Other Adjustments - Adjustment to Group Benefits from Existing Operating Budget to Fiscal Year 2003		
\$0	\$992,161	17	TOTAL RECOMMENDED		
\$0	\$0	0	LESS GOVERNOR'S SUPPLEMENTARY RECOMMENDATIONS		
\$0	\$992,161	17	BASE EXECUTIVE BUDGET FISCAL YEAR 2002-2003		
			SUPPLEMENTARY RECOMMENDATIONS CONTINGENT ON NEW REVENUE:		
\$0	\$0	0	None		
\$0	\$0	0	TOTAL SUPPLEMENTARY RECOMMENDATIONS CONTINGENT ON NEW REVENUE		
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MAJOR FINANCIAL CHANGES

GENERAL FUND TOTAL T.O. DESCRIPTION

\$0 \$992,161 17 GRAND TOTAL RECOMMENDED

PROFESSIONAL SERVICES

\$10,000 Legal services

\$10,000 TOTAL PROFESSIONAL SERVICES

OTHER CHARGES

\$38,366	TOTAL OTHER CHARGES
\$11,860	Office of Telecommuncations Management Fees
\$20,496	Risk Management Fees
\$2,794	Civil Service/CPTP charges
\$3,216	Legislative auditor expenses

ACQUISITIONS AND MAJOR REPAIRS

\$2,488 Replacement equipment

\$2,488 TOTAL ACQUISITIONS AND MAJOR REPAIRS